

TELSTRA ADVANCED SERVICES

SERVICE REQUEST FORM

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| **ADVANCED SERVICES – PAYG**  **STEP 1**: YOUR DETAILS (\*INDICATES A MANDATORY FIELD)  Send a completed copy of this service request form to your Telstra Representative who will assist you to finalise the details of your Advanced Services request.  **Note:** To ensure we can provide Advanced Services to you, we need to minimise errors and eliminate ambiguity in this Application Form. Please ensure you:   * provide your contact details so we can contact you quickly if needed; * ensure you complete all the mandatory fields to eliminate questions; and * do not hand write any instructions or modifications on this Application Form as doing so will render this Application Form void. |

**CONTRACT DETAILS**

|  |  |
| --- | --- |
| Customer Name1\*  ("Customer", "you" or "your") |  |
| 1Customer Name is the legal entity under which the Service(s) will be registered. | |

**Customer Billing Details**

|  |  |
| --- | --- |
| Customer Billing Entity Name\* |  |
| Billing Address\* |  |
| Contact Name & Email Address\* |  |

**STEP 2**: Service Order Details

**Note**: To be eligible for this service you must have an existing Telstra Programmable service.

**Service Overview**

|  |  |
| --- | --- |
| Customer Requested Date 2\* |  |
| 2This is not the Firm Delivery Date, which will be advised upon completion of the feasibility study. | |

**SERVICE DETAILS**

Please provide your TPN Domain ID:

|  |  |
| --- | --- |
| TPN Domain ID |  |

**Advanced Services Type(s)**

Please indicate the Advanced Services Type(s) you would like to request, you may pick more than one services:

General Incremental TPN tenancy related changes - Topology building and resource resizing.

VNF (Virtual Network Function) Configuration Changes - Router & firewall.

Data Centre and Cloud Connectivity.

Secure VPN - SSL and IPSEC tunneling.

TPN setup with VNF Configuration - Base non MAC

Other (If none of the above apply)

Click or tap here to enter text.

**STEP 3**: Customer Contact Information

|  |  |  |  |
| --- | --- | --- | --- |
| **Administrative Contact** | | | |
| **Name** |  | | |
| **Direct Line (Work)** |  | **Email** |  |
| **Email Marketing2** |  | | |

**STEP 4**: Submission of the service request

|  |  |
| --- | --- |
| By clicking the Submission button below, an email will be sent to our Advanced Services team with this form attached.   * Please enable your Microsoft Word macro in order to automate the auto send function. * Otherwise, please email our Advanced Service team with the service request form attached, [advancedservicespayg@telstracloudpremiumservices.zendesk.com](mailto:advancedservicespayg@telstracloudpremiumservices.zendesk.com) |  |